

MUHAMMAD HASNAIN



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📍 Al Meel street Abu Dhabi. United Arab Emirates

SKILLS

- * computer Applications and softwares
- * MS office
- * Good communication skills
- * Time Management skills
- * Flexibility and adaptability
- * customer Engagement
- * Relationship building

English and Urdu typist

PERSONAL DETAILS

Date of Birth : 13/October/2001

Nationality : Pakistan

Passport : NO# RD6802401

LANGUAGES

English and Urdu

OBJECTIVE

As a dedicated cashier and customer service professional, my objective is to provide seamless and efficient transactions for customers while ensuring a positive and satisfying shopping experience. I aim to leverage my strong attention to detail and excellent interpersonal skills to accurately handle financial transactions, resolve customer inquiries, and uphold a high standard of service. Committed to maintaining a friendly and welcoming atmosphere, I strive to contribute to the overall success of the team by consistently delivering exceptional customer service and fostering positive relationships with patrons.

EXPERIENCE

Cashier & CS officer

September 2021 - November 2023

Bank Alfalah

As a Cashier and Customer Services Officer, I effectively managed financial transactions with precision, ensuring accurate handling of cash and electronic payments. I consistently provided excellent customer service, resolving inquiries and concerns to enhance overall satisfaction.

Achieved a notable reduction in transaction errors and received positive feedback for maintaining a friendly and efficient service environment and strong communication skill contributed to a positive customer experience.

Salesman

February 2019 - March 2020

Super market

As a supermarket salesman and cashier, I gained valuable experience in customer service, product knowledge, and efficient transaction processing. I honed my communication skills, handled various customer inquiries, and ensured a positive shopping experience. Additionally, managing cash transactions and maintaining an organized checkout process enhanced my attention to detail and accuracy in financial transactions and provide products knowledge.

EDUCATION

Higher education intermediate science group (ICS)

October 2021

Institute of leadership Management college (ILM)

Matric (science group)

August 2019

Board of intermediate and secondary school

ADDITIONAL INFORMATION

VISA STATUS

Visit visa (EXP 09 / March / 2024)