



GYANEWAH SALOMEY

NATIONALITY: GHANAIAN

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PROFESSIONAL SUMMARY

Organised and Dependable Service Crew, valued for exceptional customer service. Experienced in taking food and beverage orders, operating cash registers, skilled in waitressing and safety handling of food. Valued for fast friendly service and accuracy in handling customer transactions. Passionate about serving others and eager to take on new responsibilities and leadership role in the most efficient manner to enhance productivity.

HIGHLIGHTS

- Good communication skills
- Excellent customer service
- Exceptional time management
- Ability to follow instructions
- Active listening skills
- Strong team player
- Ability to multitask
- Reliable and focused
- High personal grooming and hygiene

WORK EXPERIENCE

SERVICE CREW/CUSTOMER SERVICE

2 YEARS

SANKOFA RESTAURANT – ACCRA-GHANA

- Serve meals and drinks with professionalism and skills
- Welcome and escort guests to their seats
- Provide guest with needed information and resolve their complaints
- Process orders and accept payments
- Keep guest tables neat and tidy by regularly clearing away dirty dishes and used glasses and wiping down surfaces
- Maintain friendly and positive attitude at all times
- Perform any other duties when assigned

SERVICE CREW/ WAITRESS

2 YEARS

GREENLAND HOTEL ACCRA-GHANA

- Deliver excellent customer service and handle requests and enquires on food and beverage services
- Greet and escort customers to their tables
- Prepare table by setting up linens, silverware and glass
- Accepts cash and credit cards payments
- Arrange table settings and maintain a tidy dining area
- Resolve customer complaints
- Assist customers in selecting food and beverages and answering food preparation questions

EDUCATION

Mpraeso Senior High School - Ghana
Qualification (Senior High School Certificate)

PASSPORT DETAILS

Passport N0: G4696516
Date of Issue: 18th January 2024
Date of Expiry: 17 January 2034
Visa Status: Tourist visa
DOB: 25th August 2002

HOBBIES

Reading and Researching
Sports
Cooking

REFEREE

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