



SANTOSH BHANDARI

Date of birth: 06/01/1995 | **Nationality:** Nepalese | **Gender:** Male |

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Address: burjuman, DUBAI, United Arab Emirates (Work)

● ABOUT ME

- To obtain a challenging and rewarding sales position in an organization where I can utilize my knowledge, skills, and experience to contribute to the success of the company

● WORK EXPERIENCE

20/01/2022 – 20/01/2024 DUBAI/ABU DHABI, United Arab Emirates

SALES ASSISTANT AT SPINNEY, WAITROSE, VIVA, MARK & SPENCER INSTA SHOP

- Picking quality goods to match customer orders Pick and packers locate the goods that customers order and pick them from the shelves.
- Packing customer orders goods safely .
- Organising and separating picked items.
- Sealing and labelling packed orders.
- Moving completed orders to the dispatch area.
- Picking and packing efficiently.
- Monitoring product quality.
- Safely operating mechanical equipment.

18/07/2019 – 14/10/2021 BUTWAL, Nepal

SALES AND CASHIER BHATBHATINE SUPERMARKET

- Greeting customers
- Helping customers find items in the store
- Providing customers with information about items
- Ringing up purchases
- Manage transactions with customers using cash registers
- Scan goods and ensure pricing is accurate
- Collect payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving the store
- Maintain clean and tidy checkout areas
- Track transactions on balance sheets and report any discrepancies
- Bag, box or gift-wrap packages
- Handle merchandise returns and exchanges

● EDUCATION AND TRAINING

13/01/2005 – 12/12/2011 butwal, Nepal

SCHOOL LEAVING CERTIFICATE (S L C) Shree ramapur higher secondary school

● **LANGUAGE SKILLS**

Mother tongue(s): **NEPALI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	B2	B2	B2	B2
HINDI	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

Microsoft Office | Microsoft Powerpoint | Microsoft Excel | Microsoft Word | Zoom | Google Drive | Social Media | Skype
