

SAVAD KK

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Abu Dhabi, UAE

PERSONAL DETAILS

DOB: 19th July 1995

Gender: Male

Nationality: Indian

Passport No: M9520462

Visa status: Residence

LICENSE DETAILS

License type: Manual Issue date: 21-09-2022 Expiry date: 20-09-2024 Place of issue: Abu Dhabi

SKILLS

- Problem solving
- Customer service
- Time management
- Teamwork
- Multitasking
- Attention to detail
- Decision making
- Emergency response
- Leadership
- **Flexibility**

LANGUAGE

- English
- Hindi
- Arabic
- Tamil
- Malayalam

COURSE & CERTIFICATE

GENERAL OPERATOR

CAREER SUMMARY

"Task driven professional with 4 years of experience in customer service, office management and reception duties. Strong interpersonal skills to interact with diverse individuals and groups at all levels. Possess incomparable ability to perform accurate and efficient entry of data to administrative software."

WORK EXPERIENCE

> RECEPTIONIST CUM DRIVER GREEN OLIVES CARE CENTRE - Abu Dhabi

Nov 2022 - April 2023

> DATA ENTRY OPERATOR WHITE LINE - Abu Dhabi

Nov 2019 - Sep 2022

- Prepares, compiles and sorts document for data entry.
- Entering data into database and ensure the accuracy of the data has been entered.
- Review data for deficiencies and errors, research and obtain further information for incomplete documents.
- Apply data program techniques and procedures.
- Generate reports and keep information confidential.
- Respond to queries for information and access relevant files.

> FRONT OFFICE MANAGER FONEFLIX.ONLINE - Kerala, India

2017 - 2018

- Supporting, training, and supervising front office staff.
- Ensuring that all customer related tasks are handled accurately and on time to improve quest's experience.
- Handling customer complaints and special requests.
- Scheduling staff shifts and managing other HR related tasks.
- Maintaining an orderly appearance throughout the reception area.
- Updating files and records.
- Enforcing all cash-handling, checking and credit procedures.
- Ensure proper mail distribution.
- Keep updated records of office expenses and costs.
- Ensure company's policies and security requirements are met.

EDUCATION

> B.SC IN GEOLOGY **CALICUT UNIVERSITY**

2014 - 2017

A.W.H Special college, Calicut, India

> HIGHER SECONDARY EDUCATION

SCIENCE

2012 -2014

INTERNSHIPS

- RSSML Phosphate Mine Karnataka, India
- Panna Diamond Mine Madhya Pradesh, India
- Sanu Limestone Rajasthan, India

COMPUTER PROFICIENCY

- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint