

# SHAHID

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## PROFILE SUMMARY

Experienced sales professional with 10 years in the supermarket industry, skilled in customer service, inventory management, and achieving sales targets. Strong communication and teamwork abilities with a focus on providing excellent shopper support. Also has 1 year of safe driving experience in Dubai, including route planning and vehicle maintenance. Reliable and punctual, with a commitment to meeting deadlines and ensuring customer satisfaction. Adaptable and hardworking with a positive attitude toward new challenges.

## WORK EXPERIENCE

### SUPERMARKET SALES EXECUTIVE

2015 - PRESENT

- Handled customer service and assisted shoppers with product selection
- Maintained stock levels and organized product displays to enhance sales
- Processed sales transactions accurately and efficiently at the checkout
- Monitored inventory and reported shortages to management
- Resolved customer inquiries and complaints to ensure satisfaction
- Collaborated with team members to achieve daily sales targets
- Kept the store clean and organized following company standards

## EDUCATION

- HIGHER SECONDARY
- HIGH SCHOOL

## SKILLS

- |                         |                        |
|-------------------------|------------------------|
| • Customer service      | • Communication skills |
| • Sales support         | • Problem solving      |
| • Inventory management  | • Time management      |
| • Cash handling         | • Safe driving         |
| • Product merchandising | • Route planning       |
| • Team collaboration    | • Vehicle maintenance  |

## PERSONAL DETAILS

- |                  |                                     |
|------------------|-------------------------------------|
| • Nationality    | : Indian                            |
| • Date of Birth  | : 22/07/1996                        |
| • Marital Status | : Unmarried                         |
| • Passport No    | : C6332173                          |
| • Place of Issue | : Kozhikode                         |
| • Date of Issue  | : 15/01/2025                        |
| • Date of Expiry | : 14/01/2035                        |
| • License No     | : 4462674                           |
| • License Issue  | : 30/03/2023                        |
| • License Expiry | : 28/04/2030                        |
| • Languages      | : Arabic, English, Hindi, Malayalam |