MUHAMMAD SHAREEF P

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Executive Summary

Ten years Experienced in Super market and grocery In UAEand BAKERY MANUFACTURING UNIT in INDIA sales Manager with depth in mentoring coaching and developing staff in large consumer-focused store operations. Strong budgeting sales forecasting and merchandising background coupled with an exceptional sense of customer service and indepth knowledge of cash / inventory management. Broad skills in educating personnel to achieve exceptional levels of customer service building teams and ensuring the achievement of corporate goals.

Professional Experiences:

Manager (2022 - Continuing) KP INTERNATIONAL GROUP OF COMPANIES

Responsibility:

- Develop business and marketing strategies to increase sales.
- Facilitate customer service.
- Oversee inventory management, delivery, and payments.
- Ensure the supermarket is in excellent condition.
- Hire and appraise store staff.
- Address issues with staff, security, and store policy

Manager cum purchase (2019-2022) De bakes LLP AT Kerala Responsibility :

- Establish goals for production, and coordinate a plan to meet those goals.
- Direct sales floor activities ensuring excellence in customer service and resolving store level problems.
- Work with corporate management developing local marketing and advertising strategies.
- Raw Material, Ingredients, packaging material & fuel buying
- Communicate with other departments, such as the financial department to establish budgets, HR department to hire new workers, or the logistics department to ensure the delivery of products

Shope in charge (2018-2020) - Dibba supermarket at Fujairah. *Responsibility:*

recruiting, training, supervising and appraising staff

- · managing budgets
- · maintaining statistical and financial records
- · dealing with customer queries and complaints
- overseeing pricing and stock control
- maximising profitability and setting/meeting sales targets, including motivating staff to do so
- ensuring compliance with health and safety legislation
- preparing promotional materials and displays
- liaising with head office.

Manager cum sales(2012-2018). Al Ada Grocery Sharjah.

Responsibility:

- ✓ Direct sales floor activities ensuring excellence in customer service and resolving store level problems.
- ✓ Manage merchandise selection window displays and stocking working directly with vendors.
- ✓ Work with corporate management developing local marketing and advertising strategies.
- ✓ Key contact with suppliers / vendors securing key business agreements.
- ✓ Maintained price accuracy of goods and ensured adequate stock levels.

Accountant: Lulucas Jewelry-Kerala

Properly analyze store expenses for accurate recording to the general ledger.

Educational Qualification:

✓ B.Com. : University of Madras 2015

✓ Plus Two : Commerce - Board of Higher Secondary Examination Kerala State.

✓ SSLC : Crescent Higher Secondary School Vanimal *Training and other qualification*:

Two months training completed from Tax Matters (Income tax and Commercial tax Practitioners)

Computer Skills:

- ✓ Windows 98, 2000, XP & 2007 Professional.
- ✓ Microsoft Office, Outlook& Internet browsing
- ✓ Advanced Diploma in Financial Accounting

Personal Skills:

- Completes store operational requirements by scheduling and assigning employees; following up on work results.
- Ensures availability of merchandise and services by approving contracts; maintaining inventories.
- Secures merchandise by implementing security systems and measures.
- Protects employees and customers by providing a safe and clean store environment.
- Maintains the stability and reputation of the store by complying with legal requirements.
- Determines marketing strategy changes by reviewing operating and financial statements and departmental sales records.
- Maintains professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; participating in professional societies.

Language Skill

Read, Write, and Speak in Malayalam, Hindi, English and Arabic

Visa status:Transparable

UAE driving license & Indian

Reference: Noushad. PRO-

Coordinator. Mob: 0553011165

Declaration:

I hereby declare that the above information's are true and correct to best of my knowledge and belief

Muhammad Shareef P

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