

SIDHEEQ MADAVATH
RETAIL MANAGER

### **CAREER SUMMARY**

Self-motivated and results-driven Manager experienced in developing and implementing effective business strategies and programs. Successful track record in formulating policies, coordinating business operations and ensuring good customer service. To work towards the development of organization & grow with it.

### **PERSONAL DETAILS**

Mobile No: +91 7511138569

Email ID : sidheeqmadavath123@gmail.com

Address : Madavath House, Karippol p.o

Valanchery, Malappuram.

Nationality: Indian

D.O.B : 22<sup>nd</sup> October 1994

Gender : Male

License : KL5520130000844

LMV MCWG

### **PERSONAL DETAILS**

- Strategic development
- Business development
- Training
- Cost control technique
- Sales management
- Customer service
- Wealth management
- Risk analysis
- Marketing
- Store operations
- Stock management
- Retail sales

### **EXPERIENCE**

### STORE MANAGER | 2023 - Present SANAD HYPERMARKET, SAUDI ARABIA

- Manage all store operations in a systematic and efficient manner, as per established policies and procedures.
- Ensure cash and Digital transactions are processed quickly and accurately.
- Maintain a safe and productive shopping and working environment.
- To Track and Replenish Store Inventory.
- Ensure prompt customer service.
- Develop and maintain strong communication with local PR and marketing. Participate in new store openings and/or store closings; travel may be required.
- Attend Store Manager Meetings as well as all offsite training and position-related meetings as required by Area/District Manager; travel may be required.

#### **❖ STORE MANAGER** | 2020 − 2022

EZY MART HYPERMARKET, THURAKKAL BYPASS, MANJERI, KERALA.

- Directly responsible for ensuring the Store consistently achieves or exceeds sales, KPIs and profitability goals through the effective use of short and long term planning, expense control, sales and service.
- Guarantee consistently high standards of customer experience within the store.
- Responsible for recruitment, training, development and succession of high performing, results driven associates and management.

#### **❖ STORE MANAGER** | 2018 − 2020

REAL HYPERMARKET, VALANCHERY BRANCH, KERALA.

- Analyse customer profiles, buying trends, and competitive information to impact and drive business.
- Directly responsible for execution and processing of both incoming and outgoing merchandise.
- Directly responsible for Loss Prevention and Operational compliance within store.
- Communicate, manage and execute all Marketing driven initiatives and events within budget and according to all Policies & Procedures.

# **ASSISTANT MANAGER** | 2015 – 2016

MARINA MANAGEMENT & SERVICE, ABHUDHABI, UAE.

- Manage day-to-day planning, thus ensuring that the teams consistently deliver the agreed SLAs.
- Liaise with Business Planning & MI team where required for resource planning and optimum utilization.
- Manage and optimize workflows.
- Coordinate with the Training manager and L&D team to conduct Training needs analysis and improve team competency and skills;
- Report on team performance, customer/client feedback and all daily operational activities

# **PROFESSIONAL ACHIEVEMENTS**

- **▶** BEST MANAGER AWARD 2019 REAL GROUP OF COMPANIES
- Staff coordination achievement 2016 ( Marina management & service Abudhabi )

Sales target team award, Pullatil trade India Itd

# **ACADEMIC CREDENTIALS**

2015 B A ENGLISH

**Calicut University** 

2012 HIGHER SECONDARY

Board of Higher Secondary

Examinations, Kerala

2010 HIGH SCHOOL

Board of Public

Examinations, Kerala

# **SOFTWARE PROFICIENCY**

MS Word

MS Excel

### **HOBBIES**

❖ Travelling ❖ Football

# **LANGUAGES KNOWN**

• English • Malayalam • Hindi • Arabic • Tamil

# **PASSPORT DETAILS**

Passport No W2649873

Date of Issues 25.07.2022

Date of Expiry 24.07.2032

Place of Issue Malappuram

# **DECLARATION**

I hereby declare that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.

SIDHEEQ MADAVATH