



SYED MOHAMMED HANIF

Date of birth: 25/05/2000 | **Nationality:** Indian | **Gender:** Male | **Phone number:**

(+971) 555649336 (Mobile) | **Email address:** SMDHANEED141@GMAIL.COM |

Facebook:

<https://www.facebook.com/profile.php?id=100006288975322&mibextid=ZbWKwL> |

WhatsApp Messenger: +916300339285 |

Address: Bellam munday , 516001, Dr.YSR District, India (Home) |

Address: Al ain , Abu dhabi, United Arab Emirates (Work)

ABOUT ME

Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level Job Title position. Ready to help team achieve company goals.

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

WORK EXPERIENCE

01/08/2022 – CURRENT United Arab Emirates

HEAD CASHIER CUM ASSISTANT SUPERVISOR EARTH SUPERMARKET LLC

- Set sales goals and objectives to be reached by a sales team within a period such as the target number of sales made, and new customers found.
- Work closely together with visual display staff to decide how items should be displayed, to maximize customer interest and product sales.
- Undertake ordering of services, equipment, goods, or ingredients, compare costs, and check the quality to ensure optimal payoff for the organization.
- Build a lasting and meaningful relationship with customers to ensure satisfaction and fidelity by providing accurate and friendly advice and support, by delivering quality products and services and by supplying after-sales information and service.
- Increase possible sales volumes and avoid losses through cross-selling, upselling or promotion of additional services.
- Mentored new team members on POS system operation, customer service strategies, and sales goals.
- Worked extra shifts during busy periods and covered for call-in employees to maintain service levels.
- Educated employees on register use, merchandising, and customer service.
- Assisted customers by answering questions and fulfilling requests.
- Performed store opening, closing, and shift-change actions and kept accurate shift-change logs.
- Received and processed customer payments.
- Trained, mentored, and developed new cashiers with positive and encouraging techniques to maximize performance and team contributions.
- Processed both cash and card purchases and returns.
- Monitored self-checkout systems and provided help in resolving complex problems.
- Managed staffing levels to provide optimal support for cash register operations.
- Evaluated presentation of checkout lanes and kept team members on top of cleaning tasks when necessary.
- Facilitated and logged store opening, closing, and shift changes.
- Taught employees fundamentals of register use, merchandise scanning and customer service.
- Maintained stock to meet expected customer demand.
- Reconciled daily totals to maintain balanced and compliant ledgers.

● **EDUCATION AND TRAINING**

Dr.YSR District

BACHELOR OF BUSINESS ADMINISTRATION Yogi vemana University

Address 516001, Dr.YSR District

01/03/2016 – 04/03/2018 Dr.YSR District, India

INTERMEDIATE Sri medhavi Jr college

Address 516001, Dr.YSR District, India

● **LANGUAGE SKILLS**

Mother tongue(s): **URDU**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C2	C2	C2
URDU	C2	C2	C2	C2	C2
HINDI	C2	C2	C2	C2	C2
TELUGU	C2	C2	C2	C2	C2
ARABIC	C2	A1	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

Microsoft office | Microsoft powerpoint | PROBLEM RESOLUTION | Microsoft word | Microsoft excel | Microsoft Office (Outlook, Excel, Word, PowerPoint) | Facebook Twitter Instagram | Google drive/ gmail | Global SAP system

I, SYEDMOHAMMED HANIF here by Declare that the information mentioned above is true and correct to the best of my knowledge and belief.