



# SUHAIL M A

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## PROFESSIONAL SUMMARY

Results-driven and performance-oriented Stock Controller and Maintenance Technician with over 2 years of experience in inventory control, warehouse operations, equipment servicing, and customer interaction. Proven ability to monitor inventory levels, organize stock movements, and maintain accurate records to support supply chain and retail operations. Skilled in equipment maintenance, technical troubleshooting, and customer service with a commitment to improving operational efficiency and delivering high-quality service.

## WORK EXPERIENCE

### STOCK TAKER

2023 – PRESENT

Nesto Hypermarket LLC – Dubai, UAE

- Received, inspected, and transported goods to stock locations.
- Maintained stock order prioritization and performed organized shelving.
- Completed paperwork, stock sheets, and collaborated with store teams.
- Ensured optimal stock visibility and restocking accuracy.

### SALES AND SERVICE TECHNICIAN

2021 – 2023

Lucky – Gold Star (LG), India

- Managed daily service routes and scheduled customer appointments.
- Performed repairs and preventive maintenance on home appliances.
- Delivered high-level customer service ensuring product functionality.

### ELEVATOR TECHNICIAN & MAINTENANCE SPECIALIST

2019 – 2021

KONE Elevator Company, India

- Installed and serviced residential elevators to meet quality standards.
- Conducted routine maintenance and troubleshooting for safety.
- Educated customers and homeowners on elevator operation and care.

## EDUCATION

### DIPLOMA IN ELEVATOR TECHNOLOGY

2018-2019

TÜV Rheinland NIFE Academy

### HIGHER SECONDARY

2020-2021

National Institute of Open Schooling

### HIGH SCHOOL

2015

St. George Higher Secondary School

## CERTIFICATIONS & TECHNICAL PROFICIENCIES

- Safety and Handling of Goods Certification
- Customer Service or Equipment Maintenance Training

## CORE COMPETENCIES

- Inventory Control & Stock Replenishment
- Warehouse & Logistics Operations
- Equipment Maintenance & Troubleshooting
- Product Stocking & Restocking
- Retail & Hypermarket Support
- Service Scheduling & Route Optimization
- Technical Repairs & Customer Support
- Communication & Collaboration
- Quality Control & Inspection
- Safety Standards & Recordkeeping
- Time Management & Efficiency
- Performance Monitoring & Reporting

## LANGUAGES

English, Hindi, Malayalam, Arabic, Tamil