TERESITA VILLARAZO

Sales Associate Cashier

Dubai, United Arab Emirates, Dubai, United Arab Emirates

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★ tvillarazo@gmail.com



+ EDUCATION

STI College Philippines
 Iligan City
 BACHELOR OF BUSINESS
 ADMINISTRATION

+ SKILLS

POS System Operation

Products Knowledge

Customer Service

Multi Tasking

Time Management

+ LANGUAGES

English

Tagalog

+ ABOUT ME

Cashier and Sales professional with 4 years of experience in customer service and sales management, expert in inventory management and team training. Key achievements include increasing sales by 15% through targeted promotions, and reducing inventory discrepancies by 30% with improved tracking systems. My customer service and sales management skills can support your mission of providing exceptional experiences and outstanding service to customers.

+ WORK EXPERIENCE

Thalassery Restaurant
 Dubai, United Arab Emirates

NOV 2023 - PRESENT

CASHIER AND WAITRESS

- Supervise, train, and motivate staff to ensure a high level of service and performance.
- Monitor stock levels and order new stock as needed.
- Conduct regular inventory checks and ensure proper storage.
- Address customer queries and complaints promptly and professionally.
- Ensure a pleasant shopping experience for all customers.
- Plan and execute in-store promotions and displays.
- Manage cash registers and ensure accurate cash handling.
- Prepare daily, weekly, and monthly sales reports.
- Jack and Jones
 Rivadh

JUL 2019 - OCT 2023

SALES ASSOCIATE

- Greeted customers and helped them find what they were looking for.
- Offered advice on products based on customer preferrence
- Make sure the store was clean and products were well-displayed.
- Helped set up new product displays.
- Assisted with returns, exchanges, and customer inquiri
- Worked with colleagues to meet store sales goals and keep the store running smoothly.
- Used the POS system to handle payments quickly and accurately.
- Participated in training and kept up with product knowledge to improve sales skills.