



Nimdiki Sherpa

Customer service

SUMMARY

A highly motivated and adaptable professional with a strong passion for continuous learning and personal growth. Possessing a diverse set of skills and knowledge, I am driven to excel in a dynamic and progressive work environment. Through effective communication and collaboration, I aim to contribute to the success of the organization and work alongside a diverse team to achieve common objectives. With a keen eye for detail and a proactive approach, I am committed to delivering results and making a positive impact in this field.

SKILLS

- Teamwork
- Excellent Communicator
- Dedicated work ethic
- Exceptional customer service
- Problem solving

CONTACT

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Dubai, UAE

Visa – Resident

WORK EXPERIENCE

BHAT-BHATENI SUPERMARKET & DEPARTMENTAL STORE | 2021 – 2022

Cashier

Tasks:

- Optimized service quality by ensuring up to date knowledge about company products, services and policies
- Greeted customers entering store and responded promptly to customer needs.
- Reduced customer wait times through optimized checkout processes.

HOTEL UGRACHANDI 2016 - 2020

Waitress

Tasks:

- Regularly communicated with kitchen and bar staff to maintain smooth front of house operations, minimizing potential service delays.
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.
- Informed kitchen staff regarding special order requirements.
- Greeted and escorted guests to tables.

EDUCATION

2023 | Dubai - UAE

Pursuing Bachelor in Tourism and Hospitality Management

Vibe education

2016 | Dhulikhel – Nepal

Certificate of Higher Education

Sanjiwani secondary school

2013 | Banepa – Nepal

SLC

Lin international school

LANGUAGES

English

Hindi

Korean

Nepali

REFERENCES

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