



# VYSAKH KRISHNAN

Assistant store manager

## PERSONAL INFORMATION

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Current location:- Al nahda 2, Dubai,UAE

Date of birth:- 07-january-1994

## LANGUAGES

English,Hindi,malayalam,arabic

## TECHNICAL SKILLS

- Sales and marketing.
- SAP ( erp ,wms,hybris)
- Microsoft ( word,excel )
- FMCG industries.
- Hardware and software

## SOFT SKILLS

- Communication skills
- Analytical thinking
- Teamwork
- Crativity
- Adaptability

## EDUCATION

- Diploma in electronics and communication (KGCE)|2013
- 12<sup>th</sup> standard|2011
- 10<sup>th</sup> standard|2009

## ACHIEVEMENTS

- AL-AIN CO-OP
- Employee of the month|08/2022
- Commitment & dedication to duty appreciation|06/2022

## CERTIFICATES

GOVERNMENT OF INDIA  
NCVT – national certificate in modular employable skills

## PROFESSIONAL SUMMARY

Detail-oriented assistant store manager with 4 years of experience in team management,retail sales,product merchandising and customer service.

## WORK EXPERIENCE

### ASSISTANT STORE MANAGER

Alain co-op | Al Ain ,UAE| Dec 2019-jan2024

- Define, execute and monitor the store action plan to achieve sales targets and KPIs.
- Managing employee schedules, conducting performance reviews and enforcing disciplinary actions.
- Resolving customer complaints and concerns in a timely manner.
- Managing all areas of daily business operations, human resources, customer service and merchandising.
- Handling e-commerce's platforms ( Alain Co-Op Online, Instashop, Talabat, Elgrocer, Swan App, Now Now, Deliveroo )

### OFFICE COORDINATOR

Infowinds solution llp|kerala,india | jan2017-dec2018

- Maintaining files and records with effective filling systems.
- Supporting other teams with various administrative tasks.
- Monitor office expenditures and handle all office contracts (rent, service etc.)
- Perform basic bookkeeping activities and update the accounting system.

### SERVICE ENGINEER

Albartsons international pvt ltd|Karnataka,india | jun2013-jul2014

- Keeping up to date on administrative responsibilities such as maintaining customer service logs and internal service records in a timely manner.
- Maintaining daily communications with customers to ensure

## DECLARATION

The information I have provided is true to best of my knowledge and belief.

Vysakh Krishnan