

Contact



yoonus kv

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📍 UAE abudhabi

🌐 IT Support Engineer

🌐 www.linkedin.com/in/yoonus-kv

Objective

To enhance my professional skills Capabilities and Knowledge in an Organization Which Recognizes the value of Hard work and Trusts me with Responsibilities and Challenges

Experience

06/10/2020-

TECH MAHINDRA LIMITED

IT Technical support

28/09/2021

Technical support cum customer care Worked with Crm sumeru and Cisco softwares and Network issues for resolving and Troubleshoot ,Documentation,Helpdesk supporting .IT services and customer care processes.

01/02/2023-

SDC Networks

IT Support Engineer

05/01/2024

Install, configure,and maintain Os,Designing,configuring ,monitoring and troubleshooting Cisco Routers& Switches •Managing and Configuring Cisco Routrrs and Switches by using Static as well as Dynamic Routing Protocol (OSPF& EIGRP) •Ability to handle IT Related Issues at L1 level and L2, including Networking skill.maintenance of IT systems and infrastructure and Sonic Firewall configuratio

Education

01/04/2020

BCA (Bachelor of Computer Application)

Bharathiyar University

01/05/2013

SSLC

kerala state board

08/10/2016

Higher secondary

kerala stateboard

Diploma Network engineer

CCNA ,CCNP ,MCSE ,HARD WARE

Skills

- Networking
- Windows Administration
- Switch & Router Configuration
- Server Configuration and setup
- Active Directory & DNS Configuration
- Roting and switching . Networking concepts including TCP/IP, subnetting, routing, switching, VLANs,
- Firewall Configuration

Projects	<ul style="list-style-type: none">• TRAVEL MANAGEMENT SYSTEM <p>Completed Projection Trav Management System a Ticket Booking Platform</p>
Language	<ul style="list-style-type: none">• English• Hindi• Arabic• Tamil• Malayalam
Personal Details	<ul style="list-style-type: none">• Date of Birth : 19/08/1997• Nationality : india• Marital Status : single
CERTIFICATES	<ul style="list-style-type: none">• CCNA , CCNP ,MCSE

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