



# ZAINAB NABUKENYA

Cashier/sales person

## EDUCATION

**ISLAMIC UNIVERSITY IN UGANDA, 2023**

4.20 GPA

(BACHELORS IN HUMAN RESOURCE MANAGEMENT).

**BUZIGA ISLAMIC SECONDARY SCHOOL, 2019**

## EXPERIENCE

**(SALES PERSON) GREEN SHOPS SECOND HAND CLOTHES AND SHOES, KAMPALA 2022-2023**

- Provided exceptional customer service, resulting in an increase in customer satisfaction ratings.
- Assisted customers in product selection and provided recommendations based on their needs.
- Processed transactions accurately and efficiently, maintain a high level of integrity and professionalism.
- Actively participated in team meetings to discuss sales goals, strategies, and best practices.

**(CASHIER) MEGA STANDARD SUPERMARKET, KAMPALA 2021**

- Greeted customers warmly and assisted them with their purchases, providing product information and answering inquiries.
- Scanned and bagged items accurately and efficiently.
- Processes cash, credit and debit transactions accurately and efficiently, balancing cash drawer at the end of each shift.
- Managed returns and exchanges according to company policies, ensuring customer satisfaction.
- Collaborated with team members to handle high volume periods and resolve customer issues promptly

## PROFILE

Experienced sales and cashier professional with proven track record of exceeding sales targets and providing exceptional customer service. Adept at handling transactions accurately, maintaining a clean and organized work environment, and cultivating positive relationships with customers. Strong communication and interpersonal skills, with the ability to work effectively both independently and as a part of a team. Seeking a challenging opportunity where I can leverage my skills to drive sales and contribute to the success of the organization.

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+971 502910692

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xynerbkayondo@gmail.com

## LANGUAGES

Arabic  
English  
Uganda

## SKILLS

Excellent customer service and communication skills.  
Proficient in cash handling and POS systems.  
Strong attention to detail and accuracy.  
Team player with appositive attitude and willingness to learn.  
Strong negotiation and persuasion abilities.  
Microsoft Office suite.