



# ZAINAB NABUKENYA

Cashier/sales person

## PROFILE

Experienced sales and cashier professional with proven track record of exceeding sales targets and providing exceptional customer service. Adept at handling transactions accurately, maintaining a clean and organized work environment, and cultivating positive relationships with customers. Strong communication and interpersonal skills, with the ability to work effectively both independently and as a part of a team. Seeking a challenging opportunity where I can leverage my skills to drive sales and contribute to the success of the organization.

PHONE:  
+971 5029 10692

EMAIL:  
xynerbkayondo@gmail.com

## LANGUAGES

Arabic  
English  
Uganda

## SKILLS

Excellent customer service and communication skills.  
Proficient in cash handling and POS systems.  
Strong attention to detail and accuracy.  
Team player with a positive attitude and willingness to learn.  
Strong negotiation and persuasion abilities.  
Microsoft Office suite.

## EDUCATION

**ISLAMIC UNIVERSITY IN UGANDA, 2023**

4.20 GPA

(BACHELORS IN HUMAN RESOURCE MANAGEMENT).

**BUZIGA ISLAMIC SECONDARY SCHOOL, 2019**

## EXPERIENCE

**(SALES PERSON) GREEN SHOPS SECOND HAND CLOTHES AND SHOES, KAMPALA 2022-2023**

- Provided exceptional customer service, resulting in an increase in customer satisfaction ratings.
- Assisted customers in product selection and provided recommendations based on their needs.
- Processed transactions accurately and efficiently, maintain a high level of integrity and professionalism.
- Actively participated in team meetings to discuss sales goals, strategies, and best practices.

**(CASHIER) MEGA STANDARD SUPERMARKET, KAMPALA 2021**

- Greeted customers warmly and assisted them with their purchases, providing product information and answering inquiries.
- Scanned and bagged items accurately and efficiently.
- Processes cash, credit and debit transactions accurately and efficiently, balancing cash drawer at the end of each shift.
- Managed returns and exchanges according to company policies, ensuring customer satisfaction.
- Collaborated with team members to handle high volume periods and resolve customer issues promptly.